

AMEX GBT

Neo

Neo Product Update Service Pack 25.5

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AMEX GBT

Neo

NEO TRAVEL

[TRANSPORT] FARE DISPLAY EXPERIENCE ENHANCEMENTS

MADE FOR...?	Traveler Arranger
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

SYNOPSIS

To help users better understand how fare selection works in Neo, a new message has been introduced on the transport results page. This enhancement aims to build user confidence by clearly explaining how to access additional fare options beyond the one initially displayed.

A new **message** titled **“Want a different fare?”** is now displayed on the **first transport card**.

The screenshot displays the 'Transport results' page for a search from London to New York on September 8th. The page shows three recommended flight options. A modal message titled 'Want a different fare?' is overlaid on the first card (British Airways Business Promo). The message explains that the displayed fares are selected based on company preferences and that users can view other options by selecting their full itinerary. The message includes a close button (X) in the top right corner. The background shows flight details for British Airways, Finnair, and another Finnair option, including departure times, durations, and prices.

Users will be able to close the message by clicking the **X** in the upper right corner, which will prevent its reappearance in current and future sessions, including on the return leg of round-trip searches.

This enhancement is the first step in a broader initiative to improve the fare display and selection experience in Neo.

[RAIL] DEUTSCHE BAHN FARE NOTES

MADE FOR...?	Traveler Arranger Travel Manager
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

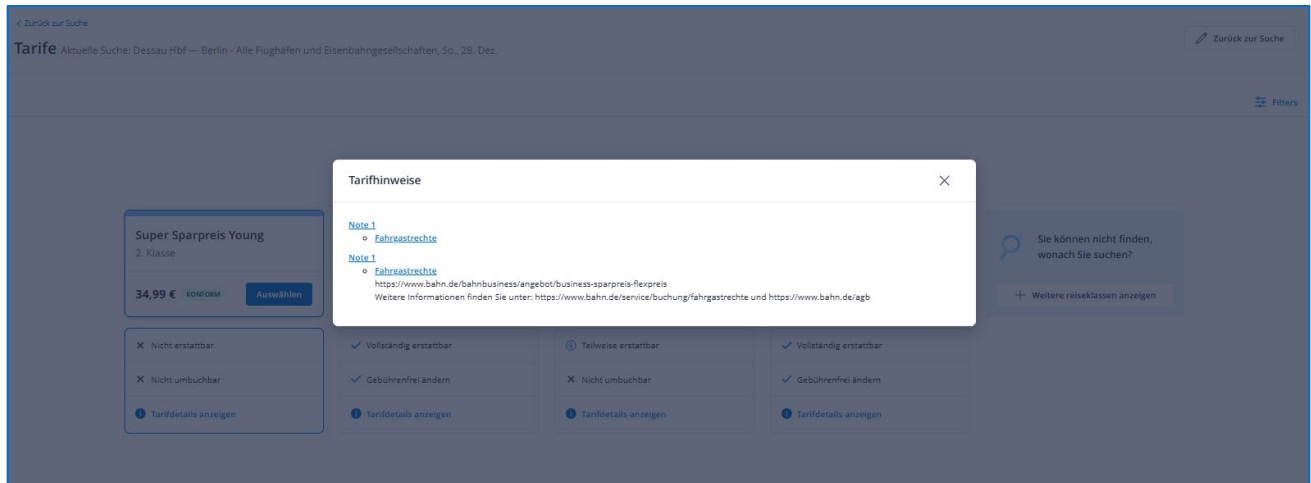
SYNOPSIS

Neo users can now access detailed fare information from Deutsche Bahn directly within the platform. Previously, this information was not available through Neo's booking tool. Users will now see links to Deutsche Bahn's fare details pages based on their language preference, making it easier to understand fare options without leaving Neo.

How It Works

When booking train travel, users will see links to Deutsche Bahn's business fare information pages. The link displayed depends on the user's language setting:

- **German (DE):** Link to Deutsche Bahn's business fare page in German
- **English (EN):** Link to Deutsche Bahn's business fare page in English
- **Other languages:** German fare page is displayed by default



SCOPE

This feature is specifically for the Deutsche Bahne direct link.

[SNCF] LAUNCH OF OFFERS FOR 'OPTIMUM' AND 'OPTIMUM PLUS'

MADE FOR...?	Traveler Arranger Travel Manager
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

SYNOPSIS

SNCF has introduced two new first-class offers for TGV INOUI: **OPTIMUM** and **OPTIMUM PLUS**, available for travel from **8 January 2026**. These offers aim to deliver a best-in-class experience for business travellers.

As part of this change, **Business Première will no longer be available for sale from 19 December 2025**.

Both OPTIMUM and OPTIMUM PLUS are **fixed price, fully flexible offers**.

Pricing remains the same whether travelers book on the day of departure or several weeks in advance.

Summary of New OPTIMUM and OPTIMUM PLUS Offers

- OPTIMUM Offer Now Available in Neo Fare Display
- Dedicated Seat Spaces for OPTIMUM

Select seat

Train info
Train 6689

COACH

1 2 3 5 6 7 8

DECK

Bottom Top

FIRST

ESPACE OPTIMUM PLUS

Train direction unavailable

179 177 175 172 169 166 163 160 157 154 151 148 145 142

178 176 174 171 168 165 162 159 156 153 150 147 144

173 170 167 164 161 158 155 152 149 146 143 140

Available

Selected

Occupied or blocked

Exit

Table

Baggage storage

Stairs

Toilet

- OPTIMUM services are listed in the Fare Details section of the shopping basket.

Fare details

Fare conditions

PARIS - LYON

Public Fare

First (C)

Before departure

✓

Change for free

✓

Fully refundable

View fare notes

Carrier's remarks

Tarif OPTIMUM PLUS:

Exchange or refund free of charge up to 30 minutes after departure. From 30 minutes before departure, ticket may be exchanged once and will not be refunded thereafter. If you are taking another train, exchange is compulsory.

-

Presse et contenus sur le Portail TGV INOUI

Prise électrique individuelle

Salon Grand Voyageur

Optimum Plus

Espace calme et dédié

Restauration à la place

Ligne téléphonique dédiée

Bagages inclus

⤴

Show less

Fare breakdown

Base	€180.00
Taxes and fees	€0.00

Close

[TRANSPORT] CARRY-ON BAGS IN NEO

MADE FOR...?	Traveler Arranger
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

SYNOPSIS

Travellers and bookers need clear carry-on baggage information when planning a journey. Knowing whether a fare includes carry-on bags as well as any associated limits helps them compare options and avoid unexpected fees at the airport.

Key Enhancements

Neo users will now be able to view carry-on baggage details directly within the Fare Display page, just below the checked baggage information. Where provided by the supplier, users will see:

- Whether carry-on bags are included in the fare
- The number of carry-on bags allowed
- The maximum permitted weight for each bag (displayed per bag when more than one is included)

Premiere Standard First	Business Business	Premium Standard Premium Eco	Premium Flex Premium Eco	Premium Premium Eco	Economy Light Coach
€12,427.65 <small>IN POLICY</small> Select	€11,173.65 <small>IN POLICY</small> Select	€2,660.65 <small>IN POLICY</small> Select	€2,895.65 <small>IN POLICY</small> Select	€5,417.65 <small>IN POLICY</small> Select	€1,247.15 <small>IN POLICY</small>
<input checked="" type="checkbox"/> Non-refundable	<input checked="" type="checkbox"/> Fully refundable	<input checked="" type="checkbox"/> Non-refundable	<input checked="" type="checkbox"/> Fully refundable	<input checked="" type="checkbox"/> Fully refundable	<input checked="" type="checkbox"/> Non-refundable
<input checked="" type="checkbox"/> Change with fee	<input checked="" type="checkbox"/> Change for free	<input checked="" type="checkbox"/> Change with fee	<input checked="" type="checkbox"/> Change for free	<input checked="" type="checkbox"/> Change for free	<input checked="" type="checkbox"/> Change with fee
<input checked="" type="checkbox"/> 3 bags	<input checked="" type="checkbox"/> 2 bags	<input checked="" type="checkbox"/> 2 bags	<input checked="" type="checkbox"/> 2 bags	<input checked="" type="checkbox"/> 2 bags	<input checked="" type="checkbox"/> No checked bag included
<input checked="" type="checkbox"/> 2 carry-on bags, 9 kg	<input checked="" type="checkbox"/> 2 carry-on bags, 9 kg	<input checked="" type="checkbox"/> 2 carry-on bags, 6 kg	<input checked="" type="checkbox"/> 2 carry-on bags, 6 kg	<input checked="" type="checkbox"/> 2 carry-on bags, 6 kg	<input checked="" type="checkbox"/> 1 carry-on bag, 12 kg
<input checked="" type="checkbox"/> Seat selection	<input checked="" type="checkbox"/> Seat selection	<input checked="" type="checkbox"/> Seat selection	<input checked="" type="checkbox"/> Seat selection	<input checked="" type="checkbox"/> Seat selection	<input checked="" type="checkbox"/> Seat selection with fee
<input checked="" type="checkbox"/> Check-in priority	<input checked="" type="checkbox"/> Check-in priority	<input checked="" type="checkbox"/> Check-in priority	<input checked="" type="checkbox"/> Check-in priority	<input checked="" type="checkbox"/> Check-in priority	<input checked="" type="checkbox"/> No check-in priority
<input checked="" type="checkbox"/> Boarding priority	<input checked="" type="checkbox"/> Boarding priority	<input checked="" type="checkbox"/> Boarding priority	<input checked="" type="checkbox"/> Boarding priority	<input checked="" type="checkbox"/> Boarding priority	<input checked="" type="checkbox"/> No boarding priority
<input checked="" type="checkbox"/> Lounge access	<input checked="" type="checkbox"/> Lounge access	<input checked="" type="checkbox"/> Lounge access with fee	<input checked="" type="checkbox"/> Lounge access with fee	<input checked="" type="checkbox"/> Lounge access with fee	<input checked="" type="checkbox"/> No lounge access
<input checked="" type="checkbox"/> Not eligible for upgrade	<input checked="" type="checkbox"/> Eligible for upgrade with fee	<input checked="" type="checkbox"/> Eligible for upgrade with fee	<input checked="" type="checkbox"/> Eligible for upgrade with fee	<input checked="" type="checkbox"/> Eligible for upgrade with fee	<input checked="" type="checkbox"/> Eligible for upgrade with fee