

**AMEX GBT**

**Neo**

**Release  
Notes  
Neo 24.4  
SP3**

**17 December 2024**

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## TABLE OF CONTENTS

<b>ADVANCE NOTICES</b> .....	<b>2</b>
<b>[NEO SECURITY UPDATE] PASSWORD POLICY CHANGES AND RECOMMENDATIONS FOR ENHANCED SECURITY</b> .....	<b>2</b>
<b>[PCI DSS] NO LONGER POSSIBLE TO ADD A CREDIT CARD AT TIME OF CHECKOUT</b> .....	<b>3</b>
<b>[RAIL   SNCF] PASS FORFAIT &amp; PASS HEBDO</b> .....	<b>3</b>
<b>NEO TRAVEL</b> .....	<b>5</b>
<b>[RAIL] OUIGO CONTENT NOW AVAILABLE VIA SNCF DIRECT LINK</b> .....	<b>5</b>
<b>PROFILE</b> .....	<b>7</b>
<b>[PROFILE API] OPTION TO PROVISION NEW SEGMENT VALUES ON-THE-FLY</b> .....	<b>8</b>

## ADVANCE NOTICES

### [NEO SECURITY UPDATE] PASSWORD POLICY CHANGES AND RECOMMENDATIONS FOR ENHANCED SECURITY

<b>MADE FOR...?</b>	Neo Admin
<b>ACTIVATION REQUIRED?</b>	No
<b>ADMIN SUITE NODE</b>	Company Setup   Account Security   Force Change
<b>VALIDATION BY AGENCY REQUIRED?</b>	No
<b>REQUIRES INFORMATION SENT TO CLIENT'S IT DEPARTMENT?</b>	Yes

#### SYNOPSIS

Neo will be implementing changes to its password policy for clients who connect using their Neo-specific username and password directly on the Neo login page. This ensures alignment with PCI-DSS v4 requirements.

This update will set the password change deadline to a maximum of 90 days (currently set to 365 days).

For clients who have implemented a more restrictive password change rule, this change will not affect them.

To alleviate the fatigue of updating passwords every 90 days and to improve security, it is strongly recommended to use Single Sign-On (SSO) authentication. SSO provides a more streamlined and secure login process, removing the need to manage specific passwords for applications.

## [PCI DSS] NO LONGER POSSIBLE TO ADD A CREDIT CARD AT TIME OF CHECKOUT

MADE FOR...?	Traveler   Arranger
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

### SYNOPSIS

To ensure compliance with PCI DSS Version 4 requirements, modifications are being made to the checkout process which aligns with PCI DSS Version 4 and improves security overall.

- The **Create Credit Card** button and the **Add Credit Card** screen will be removed entirely from the checkout flow.
- This screen has already been removed from the new checkout flows for **Hotel** and **Content Hub**.
- From **Neo 25.1** they will also be removed from the Transport and Car checkouts.

#### Previous behavior:

Travelers were able to use the Create Credit Card button to add or update a credit card when there wasn't one saved or valid in their profile for the booking, provided credit cards were allowed by their configuration.

[RAIL | SNCF] PASS FORFAIT & PASS HEBDO

MADE FOR...?	Traveler   Arranger   Travel Manager
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

**SYNOPSIS**

The French rail provider, SNCF, continues to adapt its offers to fit travelers’ needs.

It is expected that the current FORFAIT will end as of **25 January 2025**. The high-speed line FORFAIT will be rebranded by the PASS MENSUEL and the PASS HEBDO.

This is applicable to France, or for a chosen origin-destination, for a weekly or monthly period in either first or second class.

The cost of tickets will decrease from 1.50€ to 0.00€, however, the cost for the PASS will increase.

The PASS will only be valid on TGV INOUI, and will no longer be available for traveling via *intercités* or on TER trans.

For a classic line, there is no name change. FORFAIT remains the same.

The cost of tickets will remain as 1.50€

**IMPORTANT NOTE FOR GBT CLIENTS USING CONNECT PROFILE SYNCHRONIZATION**

- If Connect Profile (CPr) is the primary source of profiles, the two new cards – **PASS MENSUEL or HEBDO Ligne Grande Vitesse** and **Nouveau Forfait Classique** – will not appear in CPr.
- If Neo is the primary source of profiles, the two new cards will not sync to CPr, as they must first be added to CPr.

*Work is ongoing to enhance Connect Profile for Compatibility.*

AMEX GBT

Neo

NEO  
TRAVEL

**[RAIL] OUIGO CONTENT NOW AVAILABLE VIA SNCF DIRECT LINK**

<b>MADE FOR...?</b>	Traveler   Travel Manager   Arranger
<b>ACTIVATION REQUIRED?</b>	Yes – manual activation required
<b>ADMIN SUITE NODE</b>	Travel   Fulfillment   Reservation Systems   <reservation system>   Direct Link Configuration   <direct link>   Suppliers
<b>VALIDATION BY AGENCY REQUIRED?</b>	Yes

**SYNOPSIS**

To deliver the best content to our customers, OUIGO content is now available for customers using the SNCF Direct link.

Customers can activate OUIGO Grande Vitesse and/or OUIGO Classique, and seamlessly mix them with other SNCF content for an enhanced travel planning experience.

**SCOPE****Fare Offer**

- Included for OUIGO Essentiel
  - 1 hand bag (36 X 27 X 15 cm)
  - 1 Cabin luggage (55 X 35 X 25 cm)
- Included for OUIGO Plus
  - 1 hand bag (36 X 27X 15 cm)
  - 1 Cabin luggage (55 X 35X 25 cm)
  - 1 Extra bag (up to 2m and 30 kg)
  - Seat selection
  - OUIFI
  - OUIFUN
  - Priority Boarding

**NOTE:** The E-ticket (QR Code) will be sent to the agency by OUIGO, 4 days before departure, and will also be available on the OUIGO app.

AMEX GBT

**Neo**

**PROFILE**

**[PROFILE API] OPTION TO PROVISION NEW SEGMENT VALUES ON-THE-FLY**

<b>MADE FOR...?</b>	Neo Admin
<b>ACTIVATION REQUIRED?</b>	No
<b>VALIDATION BY AGENCY REQUIRED?</b>	No

**SYNOPSIS**

Neo accounting segments values must be present in the list of available values maintained in Neo for that segment before they can be assigned to a user profile using Neo Profile API. Until now, a segment value needed to be added to the list through a separate process (e.g. manually in Admin Suite or through a Data loading feed) prior to its assignment to user profiles with Neo Profile API.

When assigning an accounting segment value to a user profile with Neo Profile API, customers and partners will now have the option to create the segment value in the list of values on-the-fly during the profile synchronization, by setting property **createIfNeeded** to **'true'** for that segment in the API payload. In that case, if no segment value can be found with that ID, a new value will be added to the list and assigned to this profile, instead of rejecting the synchronization attempt.

**IMPORTANT**

Segment values created through that process will be added to the list in the company where that segment has been defined, and will have a description identical to their ID.

These values will not be removed automatically by Neo Profile API and must be maintained through a separate process if needed.

Due to these considerations, it is advised that this option is only used for segment values unique to a given profile, like Employee IDs.

**SCOPE**

This feature is specifically for customers and partners using Neo Profile API to maintain their user profiles.