

**AMEX GBT**  
**Neo**

**Release  
Notes  
Neo 24.3  
SP3**

**24 September 2024**

Classification: Public / Restricted / Confidential / Secret (edit this footer)

GBT Travel Services UK Limited (GBT UK) and its authorized sublicensees (including Ovation Travel Group and Egencia) use certain trademarks and service marks of American Express Company or its subsidiaries (American Express) in the “American Express Global Business Travel” and “American Express GBT Meetings & Events” brands and in connection with its business for permitted uses only under a limited license from American Express (Licensed Marks). The Licensed Marks are trademarks or service marks of, and the property of, American Express. GBT UK is a subsidiary of Global Business Travel Group, Inc. (NYSE: GBTG). American Express holds a minority interest in GBTG, which operates as a separate company from American Express.

TABLE OF CONTENTS

ADVANCE NOTICE.....2

UPDATE OF SUPPORTED VERSION FOR BROWSERS .....2

NEO EXPENSE .....3

[EXPENSE] TRIGGERED CONSISTENCY CHECKS NO LONGER DISPLAYED WITH OUT OF  
POLICY BADGE.....3

## ADVANCE NOTICE

### UPDATE OF SUPPORTED VERSION FOR BROWSERS

MADE FOR...?	Traveler   Arranger   Accountant   Approver   Expense Manager
ACTIVATION REQUIRED?	No
REQUIRES INFORMATION TO CLIENT'S IT DEPARTMENT?	Yes
VALIDATION BY AGENCY REQUIRED?	No

### SYNOPSIS

As multiple browsers no longer support a number out of date versions, an update will be made to improve the user experience, security, the overall performance of the Neo website. Upgrading the browsers to the supported versions will enable users to access all Neo features in a securely and rapidly.

By keeping of out-of-date versions, browsers lack the appropriate security updates needed to protect them from vulnerabilities as well as provide a secure navigation. These versions will also not benefit from the latest technical performance optimizations and new compatible technologies, impacting consequently the navigation speed and access to available features.

From this update, the minimum supported version or each browser is the following:

- Firefox, Edge and Chrome: version 115
- Safari: version 15

If any version below these mentioned are used, the user will be required to upgrade their browser.

A banner will be displayed on Neo to those users, warning them o this requirement.

### SCOPE

This upgrade concerns desktop browsers.

AMEX GBT

Neo

NEO  
EXPENSE

**[EXPENSE] TRIGGERED CONSISTENCY CHECKS NO LONGER DISPLAYED WITH OUT OF POLICY BADGE**

MADE FOR...?	Traveler   Accountant   Approver
ACTIVATION REQUIRED?	No
VALIDATION BY AGENCY REQUIRED?	No

**SYNOPSIS**

Previously, when consistency rules were triggered after submitting an expense report, individual expense lines were marked with an "out of policy" badge, even if the overall compliance status of the report was in policy.

This badge's purpose was not always clear to users, leading to confusion. To enhance the user experience, Neo has updated the display to address this issue.

Starting with this release, consistency checks triggered by expense lines will now appear exclusively in the "Compliance Issues" panel on the right side of the expense report page.

The "out of policy" badge and the warning icon within the expense line form will no longer be displayed at the expense line level.

This change ensures better alignment with the overall compliance status of the expense report.

**SCOPE**

Submitted expense reports.