

AMEX GBT
Neo

Service Pack Communication Neo 24.1 SP1

13 February 2024

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ADVANCE NOTICE

[NEO RELEASES] NEW DATE FOR NEO 24.2

The release for Neo version 24.2 will be moved to **25 May 2024**.

Additionally, a fourth service pack communication (24.1 SP4) will be released on **16 April 2024**.

Click [here](#) to find the 2024 Release Calendar on Neo Drive.

UPDATE OF SUPPORT FOR VERSION 14 OF SAFARI WEB BROWSER AND IOS

MADE FOR...?	Traveler
ACTIVATION REQUIRED?	No

SYNOPSIS

Please note the following updates which will take place from Neo 24.2:

- Version 14 of the Safari web browser will no longer be supported by Neo products. Only versions from Safari 14.1 will continue to be supported.
- Version 14 of Apple iOS will no longer be supported by Neo products. Only versions from iOS 14.5 will continue to be supported.

[PNR IMPORT] DECOMMISSIONING OF OLD PNR IMPORT ROBOT IN NEO 24.3

MADE FOR...?	Neo Admin
ACTIVATION REQUIRED?	Yes
ADMIN SUITE NODE	Travel Fulfillment PNR Import

SYNOPSIS

The old PNR import robot will be decommissioned with the Neo 24.3 release.

If the migration towards the new robot, which was delivered in Neo 22.4, has not yet been completed, you are encouraged to get in touch with your contact at Neo to ensure a proper configuration of Neo Admin Suite.

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NEO TRAVEL

[TRANSPORT] SEARCH FORM ENHANCEMENTS

MADE FOR...?	Traveler Arranger
ACTIVATION REQUIRED?	No

SYNOPSIS

To continue improvements made to the transport search form in Neo 24.1, further enhancements have been made to both the design and functionalities (e.g., new design for trip type and class selection).

In this version, navigation will be made simpler when searching for transportation. Users can now reverse the location for departures and destinations in just one click.

The screenshot displays the transport search interface. At the top, navigation tabs include 'Flight/train' (selected), 'Hotel', 'Car', 'Taxi', and 'Door to door'. Below these are dropdowns for 'Round trip' and 'Economy class'. The main search area contains 'From *' (Paris - All Airports and Railway) and 'To *' (Bangkok - All Airports) fields, with a red box highlighting a swap button between them. To the right are 'Departure date *' (18/06/2024 - 11:00) and 'Return date *' (20/06/2024 - 10:00) fields. A 'Reason for trip *' dropdown is set to 'Business meeting'. At the bottom, there is a link '+ See other search options', a checked checkbox for 'Direct trips only', and a 'Search flights/trains' button.

[TRIP LIST] UNUSED TICKET ACCESS

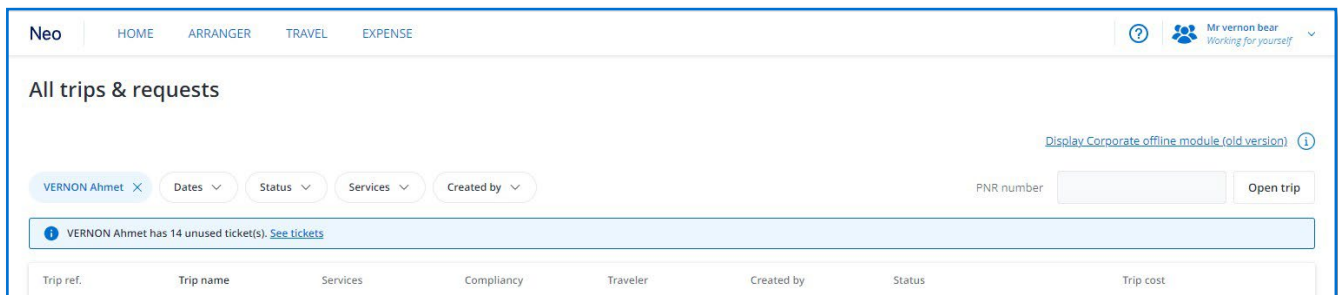
MADE FOR...?	Traveler Arranger
ACTIVATION REQUIRED?	No

SYNOPSIS

The trip list in Neo continues to be migrated.

In this update, the unused ticket link has been reintroduced.

If a user has unused tickets available, a link will be displayed at the top of the trip list.



Users will be redirected to the **unused ticket** screen (made available in previous versions of Neo).

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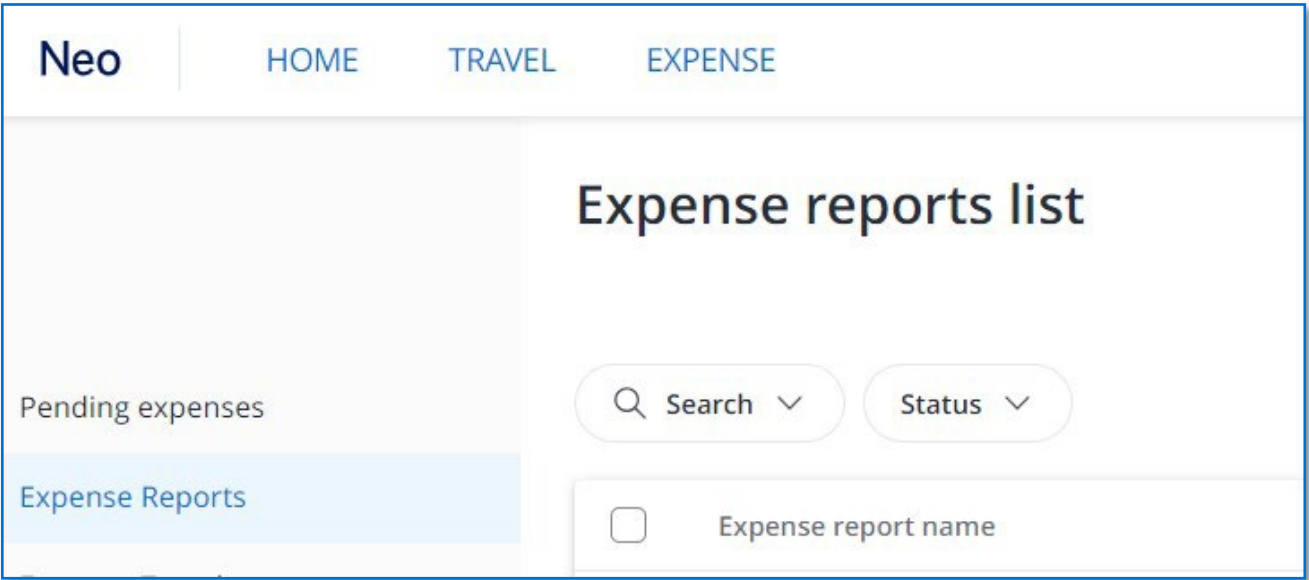
NEO EXPENSE

[EXPENSE REPORT PAGE] REMOVAL OF CONTENT HEADER

MADE FOR...?	Traveler
ACTIVATION REQUIRED?	No
DEVICE AVAILABILITY	Desktop

SYNOPSIS

The content header on the left sidebar in the expense report list will be removed. This section mainly contained company logos that did not comply to accessibility requirements. The logos will be displayed in specific locations from this Neo update (e.g., homepage and top navigation bar). This will ensure further consistency throughout the Neo product.



NOTE: The content footer located at the bottom of the sidebar will not be impacted by this change.

SCOPE

These changes concern the expense report list on desktop only.