

neo



GLOBAL
BUSINESS
TRAVEL

Service Pack 1 Neo 23.2

16 MAY 2023

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ADVANCE NOTICES

[REPORTING] CHANGES IN COGNOS REPORTING

ACTIVATION REQUIRED?	No
RELEASE	Service Pack 2 Neo 23.2

SYNOPSIS

Cognos reporting performs an export towards CSV using UTF-16 encoding until present.

However, this encoding will now be done using UTF-8 since it is more frequently used and has become the encoding standard. UTF-8 also allows the support of more content in nearly every language.

Cognos has a limit of 10MB, providing therefore the storage of even more data.